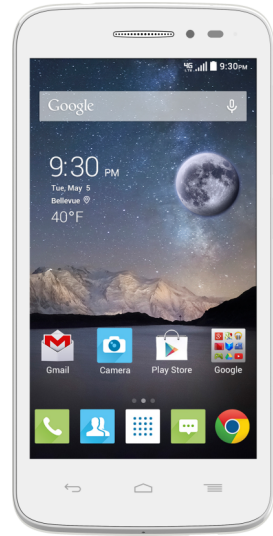
T··Mobile·

Welcome

Start Guide



ALCATEL onetouch Pop ASTRO™

TCS526230.1 CJB34C0ALAAB

BC

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SUPPORT

This guide provides you with the information you need to get started.

For more information and additional support, please visit **www.t-mobile.com/support** where you can:

- Register at **my.t-mobile.com** to check your minutes, pay your bill, upgrade your phone, and change your rate plan.
- Review your phone's User Manual and troubleshooting FAQs.
- View the latest troubleshooting solutions in the Support Forums or ask a question of your own.

SERVICE ACTIVATION

If you are a new T-Mobile® customer and your service has not yet been activated, simply call Customer Care at **1-800-937-8997** and a T-Mobile Activations representative will assist you.

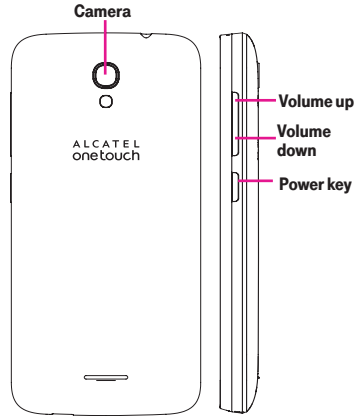
You will need the following information when activating service:

- Your Service Agreement and the agent code on your Agreement
- Your name, home address, home phone number, and billing address

  Note: For business and government accounts, please provide the organization's name, address, and tax ID.
- Your Social Security number, current driver's license number, and date of birth for credit check purposes
- Your choice of T-Mobile rate plan and services (see **www.t-mobile.com** for latest plan information)
- Your SIM serial number and IMEI number (located on the box barcode label)

By activating service, you acknowledge that you have read, understand, and agree to be bound by each of T-Mobile's Terms and Conditions, and by your Service Agreement.

PHONE OVERVIEW

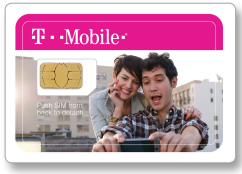


SIM CARD

The SIM (Subscriber Identity Module) card identifies your phone to the wireless network. You cannot make or receive phone calls or browse the Internet without a properly installed SIM card.

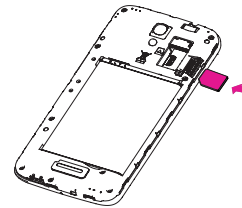
Installing SIM card

1. Detach the SIM card from its packaging.

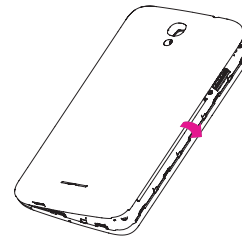


2. Power off your phone and remove back cover by pulling cover up.

3. Insert SIM card into SIM slot located on right side of phone. Ensure SIM gold contacts are facing phone when inserting card.



4. Reattach back cover to phone and power phone on.



MEMORY CARD

Memory cards add extra storage space for your music, pictures, videos, and more. This phone uses a microSD memory card size. Memory card sold separately.

Installing memory card

1. Power off your phone, remove back cover by pulling cover up and remove battery.

2. Locate the microSD card slot located above top right corner of battery compartment.

3. Insert the microSD card into the microSD slot with the gold contacts facing downward and gently push in microSD card until it locks into slot.

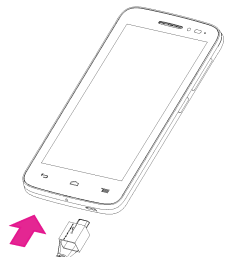
4. Reinsert battery into battery compartment until locked in position, then reattach the battery cover.

BATTERY

To optimize battery performance, be sure to fully charge your phone before using it for the first time.

Charging battery

1. Insert the small end of the charging cable into the phone micro-USB connector located on bottom of phone, as shown.



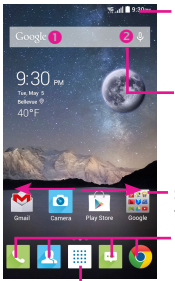
2. Plug the other end of the charging cable into provided charger, connect charger to power outlet.

POWER

To turn the power on or off, press and hold the power key located on right side of phone.

HOME SCREEN

You can bring all the items (applications, shortcuts, folders and widgets) you love or use most frequently to your Home screen for quick access. Touch the **Home** key to get instant access to the Home screen.



Status bar
- Status/Notification indicators
- Touch and drag down to open the notifications panel.

Search bar
- Touch ❶ to enter text search screen.
- Touch ❷ to enter voice search screen.

Swipe main home screen left and right to view additional home screens.

Favorite applications tray
- Touch to enter the applications.
- Touch and hold to move or change applications.

Applications icon
- Touch to open applications menu.

Home screen is provided in an extended format to allow more space for adding applications, shortcuts etc. Slide all Home screens horizontally left and right to get a complete view of the Home screens. The white squares at the lower part of the screen indicate which screen you are viewing.

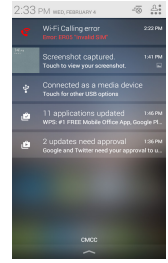
Add additional home screens by touching **Menu** key and selecting **Manage Home Screens**.

Status bar

The Status bar appears at the top of your Home screen. Icons indicating your phone's status and new notification alerts appear in the Status bar.

Notifications panel

To open the Notifications panel, touch and drag the Status bar down.



Applications menu

To access all Applications from the Home screen, tap the Applications icon .
Swipe left or right through the menu screens to view all applications. As you download new applications, they will appear in the Applications menu in alphabetical order.

Unlock the screen

Press the **Power** key once to light up the screen, slide the screen to the right, draw the unlock pattern you have created or enter PIN or password to unlock the screen.

Add items to the Home screen

1. Swipe left or right to the desired Home screen.
2. Tap the Applications icon to access the Applications menu.
3. Touch and hold the desired item, and then drag it to a blank area on the Home screen.

Move and delete items

Touch and hold the item you want to move or delete and then drag it to another location or to the Trash can icon at the top of the screen.

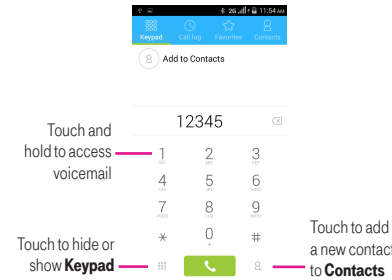
Change Home screen wallpaper

1. Touch **Menu** key on the Home screen , then select **Wallpaper**.
2. Tap **Gallery**, **Homescreen wallpapers, Live wallpapers**, **Lock screen wallpapers** or **Photos**.
3. Tap the desired image.
4. Touch **Set Wallpaper**. If a picture is selected from **Gallery**, you will be prompted to crop picture, once cropping is complete select **OK** to set as wallpaper.

CALLS

Placing a call

You can easily launch a call using **Phone**. Touch from Favorite applications tray or from Applications menu.



Enter the desired number directly into **Keypad**, then touch to place call. If you make a mistake, you can delete the incorrect digit(s) by touching .
To select phone number from contacts list, touch Contacts tab and select preferred contact, then touch next to preferred contact number to place call.

To hang up a call, touch end call icon.
To save a phone number that has been recently dialed, touch the default image by phone number record. You will be prompted to "**Add to contacts?**" select **OK** and then touch **CREATE NEW CONTACT** at bottom of screen.

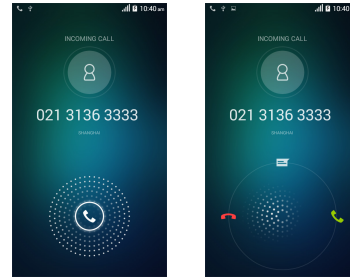
International call

To dial an international call, touch and hold 0+ to enter "+", then enter the international country prefix followed by the full phone number and finally touch .

Emergency call

If your phone has network coverage, dial emergency number and touch to make an emergency call. This works even without a SIM card and without typing the PIN code.

Answering or rejecting a call



When you receive a call, touch and hold .

- Slide to green icon rightward to answer;
- Slide to red icon leftward to reject;
- Slide to icon upward to reject a call and send a preset text message.

To mute incoming calls, press the **Volume up/down** key or make the phone facing down.

T-MOBILE NAME ID

T-Mobile Name ID identifies callers, displaying Name, City and State even if the caller is not in your contacts list. It is an optional add-on feature that can be purchased directly from your phone for an additional monthly charge. A one time 10 day trial is included with the phone.

1. From the Applications menu, tap .
2. Choose an on-screen option.

WI-FI CALLING

Wi-Fi Calling can improve your coverage and allows you to make phone calls and send messages over a Wi-Fi network (when a Wi-Fi network is available). Please check your rate plan to determine if Wi-Fi Calling minutes count towards your cellular calling minutes or not. To use Wi-Fi Calling please use the SIM card shipped with your device. A different SIM card may not work with the Wi-Fi Calling feature. You must have a 911 emergency address registered with your account. Log into your account at www.t-mobile.com. Go to your profile and click Customer Info to register your address.

Please note: Corporate accounts may require administrator assistance for 911 Address.

To enable Wi-Fi Calling

1. From the Home screen, touch Applications icon .
2. Select **Settings** , then **More...**.
3. Toggle **Wi-Fi Calling** button to right On position, bar will light up in yellow.

To disable Wi-Fi Calling

1. From the Home screen, touch Applications icon .
2. Select **Settings** , then **More...**.
3. Toggle **Wi-Fi Calling** button to left Off position, bar will display in gray.

To change the connection preference for Wi-Fi Calling

1 From the Home screen, touch Applications icon .

2. Select **Settings** , then **More...**.

3 Select **Wi-Fi Calling**, then select **Connection Preferences**.

TETHERING & MOBILE HOTSPOT

Tether your phone

1. Use provided USB Cable to connect your phone to your computer. You will see in Status bar when USB Connection is active.
2. Tap the Applications icon .
3. Tap **Settings** .
4. Tap **More...**
5. Tap **Tethering & Mobile Hotspot**.
6. Tap the check box next to USB tethering to turn on tethering (Wi-Fi must be off to activate this option).

Tethering works with Windows® XP, Windows® 7, Windows Vista® and Linux. For more information on tethering with operating systems, go to www.android.com/tether.

When you connect your phone to a computer with a USB cable, you can either share your mobile data connection by tethering OR you can share files—you cannot do both. Do not turn on tethering if you want to use your computer to access your phone's memory card.

Activating Mobile HotSpot

1. From Home screen or Applications menu touch Mobile HotSpot icon.
2. Toggle **Mobile HotSpot** button to right On position, bar will display in blue. If first time activating Mobile HotSpot, you will be prompted to create password.
3. Use computer to search for Mobile HotSpot wireless name ALCATEL ONETOUCH POP Astro, select to connect.
4. Enter password to complete connection.

ACCESSING FILES

To access media files and photos saved on your device or to transfer files from your SD card to your computer, connect your phone to a computer using supplied USB Cable.

Once connected and this feature is active you will see in the Status bar.

Swipe down the Status bar to see **Connect as media device** option, select this option. Then select the file type you would like to access:

- Media device (MTP) to access media files.
- Camera (PTP) to access camera photos.
- SD card to access microSD card files.

Please note, you can only access one file type option at a time. Once file type is selected use your computer to access your phone files.

VOICEMAIL

Set up voicemail

1. Touch and hold 1 to call voicemail.
2. Follow the prompts to set up your voicemail account.

Reset voicemail password

You can reset your voicemail password to the last four digits of your phone number.

1. Enter **#793#**.
2. Touch .
3. Select **OK**.

VISUAL VOICEMAIL

Visual Voicemail allows users to view, listen and save all voicemails in any order directly from the phone, without the need of calling the voicemail system.

1. From the Home screen or Applications menu, tap .
2. The inbox with all voicemail messages will be displayed. If this is the first time accessing Visual Voicemail, you may be prompted to enter a new PIN code and tap Next to activate Visual Voicemail.
3. Tap on voicemail to listen to it.

VOLUME & RINGTONE

Adjust in-call volume

While on a call, press the volume up/down key to adjust volume.

Set call ringtone and volume

1. From the Home screen, touch Application icon .
2. Touch **Settings** , select **Sound**.
3. Touch **Phone ringtone**.
4. Touch to select ringtone.
5. Touch **OK** to save.

Set volume level

1. From the Home screen, touch Application icon .
2. Touch **Settings** , select **Sound**.
3. Touch bar next to **Ringtone** to adjust volume.
4. Touch bar next to **Notifications; Music, video, games & other media; Alarms** to set volumes.

Set notification sound

1. From the Home screen, touch Application icon .
2. Touch **Settings** , select **Sound**.
3. Touch **Notification sound**.
4. Select notifications sound.
5. Touch **OK** to save.

CONTACTS

Adding a new contact

1. From the Home screen, touch .
2. Touch in the contact list to create a new contact.
3. Enter contact's name and other contact information.
4. When finished, touch **DONE** to save.

Adding a contact from the call history log

1. From the Home screen, touch .
2. Touch **Call log** tab on top options.
3. Then touch either the default photo or phone number and you will be prompted to add to contacts.
4. Enter contact's information and select **DONE** to save.

Call a contact from the contacts list

1. From the Home screen, touch .
2. Scroll to the contact you want to call.
3. Touch the contact and touch phone number, dialing will start immediately.

EMAIL

Setting up Gmail™

1. From the Home screen, tap the Applications icon .
2. Tap .
3. Tap **Existing** or **New**.
4. Follow the on-screen instructions.

Setting up email accounts

1. From the Home screen, tap the Applications icon .
2. Tap .
3. Enter your email account and password.
4. Tap **Next** and follow all prompts until completed.

TEXT ENTRY

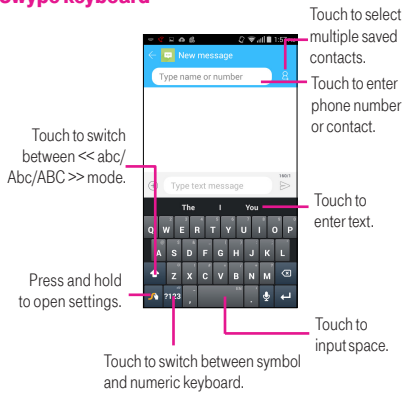
Onscreen Keyboard settings

Touch from the Home screen, touch **Settings** and select **Language & input**. Scroll to **KEYBOARD & INPUT METHODS**, locate keyboard of choice: Android keyboard, Google Keyboard, Swype, or Google voice typing and select to view available settings for each input option.

Adjust the Onscreen Keyboard orientation

Turn the phone sideways or upright to adjust the Onscreen Keyboard orientation. You can also adjust Onscreen Keyboard orientation by changing the settings. Select **Settings**, select **Display**, then select/deselect **Auto-rotate screen**.

Swype keyboard


Touch to select multiple saved contacts.
New message
Type name or number
Touch to enter phone number or contact.
Touch to switch between << abc/ Abc/ABC >> mode.
Type text message
Touch to enter text.
The
I
You
Press and hold to open settings.
Touch to input space.
Touch to switch between symbol and numeric keyboard.

Text editing

You can edit the text you have entered.

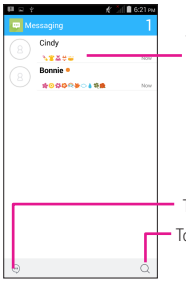
- Touch and hold or double-tap within the text you would like to edit.
- Drag the tabs to change the highlighted selection.
- The following options will show on top bar: **Select all**, **Cut**, **Copy** and **Paste**.
- Touch the icon when editing is completed, to exit out of edit mode.

TEXT MESSAGING

Use the messaging feature to send and receive text (SMS) and multimedia (MMS) messages.

Writing a message

In message screen, touch the new message icon to write text/multimedia messages.



To communicate with a saved contact, touch contact photo to open **Quick Contact** panel. For unsaved contacts, touch default photo to add the number to your **Contacts**.

Sending a text message

Enter the mobile phone number of the recipient in the **Type name or number** bar or touch to add recipients, touch **Type text message** bar to enter text message. When finished, touch to send the text message.

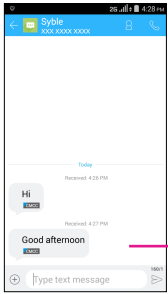
An SMS message of more than 160 characters will be charged as several SMS. When the total number of characters you have entered is approaching the 160-character limit, a counter will appear on the lower right corner below Send option of the text box to remind you how many characters are allowed to be entered in one message.

Specific letters (accent) will increase the size of the SMS, which may cause multiple SMS to be sent to your recipient.

Deleting message threads

1 selected
Syble, 2
Good afternoon
To delete an entire message thread, touch and hold message from Messaging screen until highlighted, then touch trash bin to delete.
Touch to delete selected message.

Deleting individual message threads



To delete individual messages in a message thread, open message thread, touch & hold message to access **Message Options** and select **Delete message**.

WEB BROWSING

Using Google Chrome

1. From the Favorite applications tray or Applications menu, touch Google Chrome icon .
2 Touch the URL bar at the top, enter the address of the web page.
3. Touch **Go**.

BLUETOOTH®

Your phone comes with Bluetooth connectivity, a wireless technology that enables a data connection between your phone and a Bluetooth headset or other Bluetooth device (sold separately).

Prepare Bluetooth headset

Make sure your Bluetooth headset is fully charged and in pairing mode. Refer to the headset's user manual for more information.

Turn on Bluetooth and pair with a headset

1. From the Home screen, touch Application icon, then select **Settings**.
2. Scroll to Bluetooth and move switch beside Bluetooth to right position to activate.
3. Touch **Bluetooth**, phone will search for available Bluetooth devices automatically.
4. Scroll to the desired Bluetooth device.
5. Touch the Bluetooth device to pair with phone.

BATTERY & MEMORY MANAGEMENT

Optimizing battery life

To optimize battery life you can adjust your screen brightness and display timeout.

1. From the Home screen, tap the Applications icon.
2. Tap **Settings**.
3. Tap **Display**.
4. Tap **Brightness**.
5. Tap **Auto** to maximize battery life.
6. Tap **Sleep**, set to 15 seconds to maximize battery life.

Optimizing memory

Using Task Manager to free up memory space:

1. From the Home screen, tap the Applications icon.
2. Select **Settings** and select **Applications**.
3. Tap the following tabs near the top of the screen:
   DOWNLOADED to view and uninstall downloaded applications.
   RUNNING to view applications that are currently running.
   ALL to view all applications.
4. Tap the application you want to stop or uninstall.
5. Tap **Stop**, **Force stop**, **Uninstall updates**, **Uninstall**, **Disable** or **Clear data** options vary based on application.

Clearing the Browser cache:

Increase available storage space by clearing out browser caches.

1. From the Home screen, tap the Applications icon.
2. Tap .
3. Tap **Menu** key .
4. Tap **Settings**.
5. Tap **Privacy**.
6. Tap **CLEAR BROWSING DATA**.
7. Mark the checkboxes to clear browser history, cache, cookies, etc.
8. Tap **Clear**.

Deleting old messages:

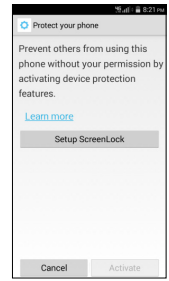
1. From the Home screen, tap Messaging icon .
2. Tap **Menu** key .
3. Tap **Delete all threads**.

PROTECT YOUR PHONE

Prevent others from using your phone without your permission. Device protection is automatically activated when you add a Google Account and set a screen lock. Together with Android Device Manager, you can locate and erase your phone, and protect it from reuse if it's lost or stolen. Even if your phone gets wiped, your google Account password will be required before anyone can use your phone.

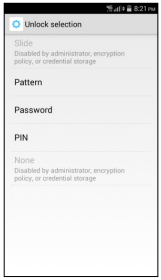
To activate

1. Select **Setup ScreenLock** when prompted during phone set up.

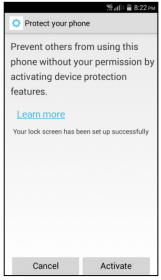


Note: If you decide you want to skip option, select Cancel. If you have already set up your phone, activate option by going to Settings/Security/Protect your phone.

2. Set **Pattern, Password** or **PIN**.



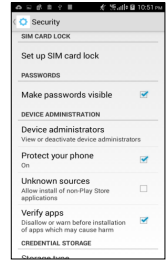
3. Select **Activate** and **Protect your phone** activation is complete.


8:22 PM
Protect your phone
Prevent others from using this phone without your permission by activating device protection features.
Learn more
Your lock screen has been set up successfully
Cancel
Activate

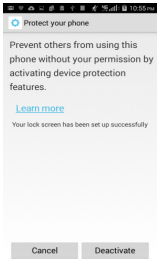
To deactivate

Note: Ensure to deactivate this option before you return or exchange your phone or before factory reset to avoid PIN/password from being required to access phone.

1. Touch , then touch **Settings** and select **Security**.
2. Scroll to **Protect your phone** and unselect box.



3. Select **Deactivate**.


Protect your phone
Prevent others from using this phone without your permission by activating device protection features.
Learn more
Your lock screen has been set up successfully
Cancel
Deactivate

4. Enter **Pattern, Password** or **PIN** to finish deactivation.

ACCESSORIES

Whether you want a charger, or a fashionable headphone, T-Mobile is the shop for all your phone accessories. Here are a few examples...

Headphone

Car Charger

To purchase accessories for your phone, please visit T-Mobile.com, call 1.800.204.2449, or visit your nearest T-Mobile store.

Accessories selection subject to change and may vary by location.

CARING FOR YOUR PHONE

Make it last

Your phone is a complex electronic device; think of it as a mini-computer. Here are a few tips to help you extend the life of your new phone.

Do not get your phone wet. Even a small amount of moisture can damage your phone and accessories.

Protect your phone's screen. Your phone's screen is delicate. Guard against scratches by using a screen protector or a protective case.

Use the original manufacturer's batteries and accessories. Non-approved batteries and accessories can harm you and damage your phone.

Do not use damaged accessories. If your charger or any other accessory is damaged, replace it or take it to a qualified service dealer. Do not attempt to charge your phone if the charger has been dropped, received a sharp blow, or has been otherwise damaged; doing so may damage your phone.

APPROVED FIRMWARE VERSIONS

This device will only operate with firmware versions that have been approved for use by T-Mobile and the device manufacturer. If unauthorized firmware is placed on the device it will not function.

SAFETY TIPS

Consider device compatibility

If you have a pacemaker or a hearing aid, check with your doctor to make sure it's safe for you to use a cell phone. In some cases, cellular radio frequencies can disrupt the performance of other electronic equipment. If you have questions about the interaction between your phone and any other piece of electronic equipment, ask the equipment manufacturer.

Drive safely

T-Mobile encourages you to use your phone in a safe and sensible manner while driving.

Here are a few safety tips:

- Assess road conditions before answering your phone. Your safety is more important than any call.
- Prepare your hands-free headset, if you have one, or turn on your speakerphone, before you start moving.
- Pre-program frequently used numbers into your phone for easy, one-touch dialing.
- Keep your phone close. If it rings and you discover it's in the back seat, do NOT crawl over the seat to answer it while driving.
- Remember that laws prohibiting or restricting the use of a cell phone while driving may apply in your area.

INFORMATION ABOUT SAFEGUARDING HANDSETS

T-Mobile encourages customers to take appropriate measures to secure their handsets and invites them to take advantage of the features available on this handset to help secure it from theft and/or other unauthorized access and use. This handset has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several T-Mobile devices. Lost or stolen devices should be immediately reported to T-Mobile so that proper measures can be taken to protect accounts. For additional information, visit: www.tmobile.com/devicesecurity and http://www.t-mobile.com/Company/PrivacyResources.aspx.

EMERGENCY DIALING

Although all phones are equipped with 9-1-1 emergency calling capabilities, this phone may or may not permit its location to be approximated during a 9-1-1 call.*

*Availability of this feature depends on upgrades to the (a) wireless network and (b) 9-1-1 calling system that are required to be installed by the local 9-1-1 response agency or public safety answering point (PSAP); these upgrades may not be available everywhere within our wireless coverage area or your roaming area. This approximation of the phone's location and the transmittal of location information are subject to emergency situations, transmission limits, network problems/limitations, interconnecting carrier problems, your phone, buildings/tunnels, signal strength and atmospheric/topographical conditions, and may be curtailed, interrupted, dropped, or refused. The phone's approximate location is transmitted to the local 9-1-1 response agency or PSAP while the call is in progress; this approximation is intended solely to aid the PSAP in dispatching emergency assistance or to limit the search area for emergency services personnel. You should not rely solely on a mobile phone for essential communications (such as a medical or other emergency). Please see T-Mobile's Terms and Conditions, and Privacy Policy for additional service restrictions and details.

ADDITIONAL INFORMATION

Use of some content or features may incur separate, additional charges, and/or require qualifying service or access to a Wi-Fi connection.

Wi-Fi: Devices using wireless connections may be vulnerable to unauthorized attempts to access data and software stored on the device. Plan data allotment applies to use by connected devices sharing Wi-Fi. Use of connected devices subject to T-Mobile's Terms and Conditions.

Wi-Fi Calling: Wi-Fi connection required for Wi-Fi Calling. Device will not transition calls between Wi-Fi and the cellular network. May decrement plan minutes. See your selected service for details.

Smartphone Mobile HotSpot (Tethering): Qualifying service required. Plan data allotment applies. Roaming and on-network data allotments differ; see your selected service for details. Use of connected devices subject to T-Mobile Terms and Conditions.

Messaging/Data: You will be charged for all data and messages sent by or to you through the network, regardless of whether or not data or message is received. Character length/file size of messages/attachments may be limited. T-Mobile is not liable for content of messages/attachments or for any failures, delays, or errors in any T-Mobile generated alerts or notifications. **Your data session, plan, or service may be slowed, suspended, terminated, or restricted** if you use your service in a way that interferes with or impacts our network or ability to provide quality service to other users, if you roam for a significant portion of your usage, or if you use a disproportionate amount of bandwidth during a billing cycle. You may not use your plan or device for prohibited uses.

Hearing Aid Compatibility: This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Devices, accessories and screen images are simulated. See brochures and the **Terms and Conditions (including arbitration provision)** at T-Mobile.com, for rate plan information, chargers for features and services, and restrictions and details, **including important limitations on availability and reliability of 9-1-1 emergency service when using Wi-Fi calling**.

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TCL COMMUNICATIONS LTD. WARRANTY

TCL Communications Ltd. warrants to the original retail purchaser of this wireless device that should this product or part thereof during normal consumer usage and condition be proven to be defective in material or workmanship that results in product failure within the first twelve (12) months from the date of purchase as shown on your original sales receipt from an authorized sales agent. Such defect(s) will be repaired or replaced (with new or rebuilt parts) at the company's option without charge for parts or labor directly related to the defect(s). Batteries, power adapters, and other accessories sold as in box items are also warranted against defects and workmanship that results in product failure within the first twelve (12) month period from the date of purchase. This warranty extends to products purchased and sold within the United States.

The limited warranty for your wireless device will be voided if any of the following conditions occur:

- Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used;
- Connection to any equipment not supplied or not recommended by TCL Communications Ltd.;
- Modification or repair performed by individuals not authorized by TCL Communications Ltd. or its affiliates;
- Changes to the device operating system by the user or third party applications;
- Acts of god such as inclement weather, lightning, power surges, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation;
- Removal or altering of the wireless device's event labels or serial numbers (IMEI);
- Damage from exposure to water or other liquids, moisture, humidity, excessive temperatures or extreme environmental conditions, sand, excess dust and any condition outside the operating guidelines;
- Rooted devices;
- Damage as result of physical abuse regardless of cause.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your jurisdiction. In no event shall TCL Communications Ltd. or any of its affiliates be liable for incidental or consequential damages of any nature whatsoever, including but not limited to commercial loss, to the full extent those damages can be disclaimed by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitation of the duration of implied warranties, so the preceding limitations or exclusions may not apply to you.

How to obtain Support: Contact the customer care center by calling (855-368-0829) or going to (http://www.alcatelonetouch.us). We have placed many self-help tools that may help you to isolate the problem and eliminate the need to send your wireless device in for service. In the case that your wireless device is no longer covered by this limited warranty due to time or condition, you may utilize our out of warranty repair options.

How to obtain Hardware Service within the terms of this warranty: Create a user profile (alcatel.finetw.com) and then create an RMA for the defective device. Ship the device with a copy of the original proof of purchase (e.g. original copy of the dated bill of sale, invoice) with the owner's return address (No PO Boxes accepted), wireless carrier's name, alternate daytime phone number, and email address with a complete problem description. Only ship the device. Do not ship the SIM card, memory cards, or any other accessories such as the power adapter. You must properly package and ship the wireless device to the repair center. TCL Communications Ltd. is not responsible for devices that do not arrive at the service center or are damaged in transit. Insurance is recommended with proof of delivery. Upon receipt, the service center will verify the warranty conditions, repair, and return your device to the address provided in the RMA.

SAFETY AND USE

We recommend that you read this chapter carefully before using your mobile phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

Traffic safety:

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile phone when the vehicle is not parked. Check the laws and regulations on the use of wireless mobile phones and their accessories in the areas where you drive. Always obey them. The use of these devices may be prohibited or restricted in certain areas.

When driving, do not use your mobile phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your mobile phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your mobile phone on top of the dashboard or within an airbag deployment area,

- check with your car dealer or the car manufacturer to make sure that the car's electronic devices are shielded from mobile phone RF energy.

Conditions of use:

You are advised to switch off the mobile phone from time to time to optimize its performance.

Remember to abide by local authority rules of mobile phone use on aircrafts.

Operational Warnings: Obey all posted signs when using mobile devices in public areas.

Follow Instructions to Avoid Interference Problems: Turn off your mobile device in any location where posted notices instruct you to do so. In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an airplane mode or similar feature, consult airline staff about using it in flight.

Switch the mobile phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile phones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the mobile phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, gas station, or chemical plant, or in any potentially explosive atmosphere.

When the mobile phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump. In particular when using the mobile phone you should hold it against the ear on the opposite side to the device, if any.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your healthcare provider.

To avoid hearing impairment, answer the call before holding your mobile phone to your ear. Also move the handset away from your ear while using the "hands-free" option because the amplified volume might cause hearing damage.

It is recommended to have proper supervision while small children use your mobile phone.

Please note that your phone is a unibody device, the back cover and battery are not removable. Do not attempt to disassemble your phone. If you disassemble your phone the warranty will not apply. Also disassembling the phone may damage the battery, and may cause leakage of substances that could create an allergic reaction.

Always handle your mobile phone with care and keep it in a clean and dust-free place.

Do not allow your mobile phone to be exposed to adverse weather or environmental conditions

(moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is -10°C (14°F) to +55°C (131°F) (the max value depends on device, materials and housing paint/texture).

Over 55°C (131°F) the legibility of the mobile phone's display may be impaired, though this is temporary and not serious.

Do not open or attempt to repair your mobile phone yourself.

Do not drop, throw or try to bend your mobile phone.

Do not use the mobile phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communications Ltd. and its affiliates and are compatible with your mobile phone model. TCL Communications Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Your mobile phone should not be disposed of in a municipal waste. Please check local regulations for disposal of electronic products.

Remember to make back-up copies or keep a written record of all important information stored in your mobile phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your mobile phone or enabling a flashing-lights feature on your mobile phone. Parents should monitor their children's use of video games or other features that incorporate flashing lights on the mobile phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Play at the farthest distance possible from the screen.

When you play games on your mobile phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow these instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders:

- Take a minimum of a 15-minute break every hour of game playing.

- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before

playing again.

- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

Privacy:

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile phone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and reproduce or distribute them, as this may be considered to be an invasion of privacy.

It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

Battery and accessories:

Please note your phone is a unibody device, the back cover and battery are not removable. Observe the following precautions:
- Do not attempt to open the back cover,
- Do not attempt to eject, replace and open battery,
- Do not punctuate the back cover of your phone,
- Do not burn or dispose of your phone in household rubbish or store it at temperature above 60°C.

Phone and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.

This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:
- Municipal waste disposal centers with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for

them to be recycled.
In the United States you may learn more about CTIA's Recycling Program at www.recyclewirelessphones.com
CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS

Chargers

Home A.C./ Travel chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).
The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use.
Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.
Characteristics of power supply (depending on the country):
Travel charger: 100-240 V, 50/60 Hz, 150 mA
Output: 5 V, 1000mA
Battery: Lithium 2000mAh

Radio waves:

THIS MOBILE PHONE MEETS THE GOVERNMENT'S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.
Your mobile phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio-frequency (RF) energy. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. These guidelines include a substantial safety margin designed to ensure the safety of all persons, regardless of age and health.
The exposure standard for mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by public authorities such as the Federal Communications Commission of the US Government (FCC), or by Industry Canada, is 1.6 W/kg averaged over 1 gram of body tissue. Tests for SAR are conducted using standard operating positions with the mobile phone transmitting at its highest certified power level in all tested frequency bands.
Although the SAR is determined at the highest certified power level, the actual SAR level of the mobile phone while operating can be well below the maximum value. This is because the mobile phone is designed to operate at

multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output of the mobile phone. Before a mobile phone model is available for sale to the public, compliance with national regulations and standards must be shown. The highest SAR value for this model mobile phone when tested is 1.38 W/Kg for use at the ear and 0.97 W/Kg for use close to the body.

While there may be differences between the SAR levels of various mobile phones and at various positions, they all meet the government requirement for RF exposure. For body-worn operation, the phone has been tested when positioned a minimum of 15mm from the body without any metal parts in the vicinity of the phone or when properly used with an appropriate accessory and worn on the body. For devices which include "WiFi hotspot" functionality, SAR measurements for the device operating in WiFi hotspot mode were taken using a separation distance of 15 mm. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. Additional information on SAR can be found on the Cellular Telecommunications & Internet Association (CTIA) Web site: http://www.phonefacts.net

The World Health Organization (WHO) considers that present scientific information does not indicate the need for any special precautions for use of mobile phones. If individuals are concerned, they might choose to limit their own or their children's

RF exposure by limiting the length of calls, or using "hands-free" devices to keep mobile phones away from the head and body. (fact sheet n°193). Additional WHO information about electromagnetic fields and public health are available on the following website: http://www.who.int/peh-emf.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

For the receiver devices associated with the operation of a licensed radio service (e.g. FM

broadcast), they bear the following statement:
This device complies with Part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.
For other devices, they bear the following statement:
This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) this device may not cause harmful interference
(2) this device must accept any interference received, including interference that may cause undesired operation.
Your mobile phone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.
As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or USB data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the mobile phone at least 15 mm away from the body.

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You may download the source codes from http://sourceforge.net/projects/alcatel/files/. The provision of the source code is free of charge from internet.

Hearing Aid Compatibility

Your mobile phone is rated: «For Hearing Aid», to assist hearing device users in finding mobile phones that may be compatible with their hearing devices. This device is HAC M4/T3 compatible. Reference ANSI C95.1 (1999)
For more information please visit our website http://www.alcatelonetouch.com
FCC ID: 2ACCJA002
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult you service provider or phone retailer.